

Service Delivery

At Pharaoh Care, our Service Delivery Team is here to support you in managing your appointments, coordinating with your Support Workers, and assisting with any other areas needed to help you reach your goals.

Whether you're aiming to cook independently, create beautiful artwork, feel confident walking through a crowded place, or simply want someone by your side while running errands—we're here to help.

Our holistic approach means we focus on your unique needs, aspirations, and wellbeing every step of the way.



Our Locations

We are located in:

Cairns

Service Delivery
2 Donaldson Street
Manunda QLD 4870

Cairns

Community Hub
Shop 4
116 Hoare Street
Manunda QLD 4870

Mareeba

8 Herberton Street
Mareeba QLD 4880

Mossman

31 Front Street
Mossman QLD 4873

Pharaoh Care FNQ Pty Ltd

Corporate Office

2 Donaldson Street
Manunda QLD 4870

Phone: 07 4031 1771

Email: info@pharaohcare.com.au

Website: pharaohcare.com.au



Service Delivery / Support Coordination





Pharaoh Care Community

We are a proud advocate of social and community inclusion, integrating our services into local communities through association and individuals who wish to engage in artistic, educational, cooking, daily life skills and community access. We offer one on one support to participants who wish to engage, to not only captivate but to develop their interest and encourage positivity. Our holistic approach means that we deliver high quality every step of the way with personalised support. This aids in developing effective strategies to reduce stress and promote calm positive outcomes.

Our Services

- Support Coordination
- Daily Living / Life Skills
- Community Participation
- Skills Building
- Assistance to attend appointments
- Household Tasks
- Meal Preparation
- Personal Care
- Respite Care
- Pharaoh Care Community Hub
- Supported Independent Living (SIL) Accommodation in Smithfield and Mareeba



Support Coordination

Our Support Coordinators can assist with the following:

- Understanding your NDIS plan and goals
- Explain the different support categories and assist you to plan for how each part can be used
- Negotiate services and pricing to ensure your budget will last for the life of your plan
- Help you navigate the NDIS participant portal
- Support you if circumstances change, as well as link you with disability advocacy services
- Assist you to establish Service Agreements and Service Bookings with your chosen providers
- Build your capacity to exercise choice and control over your supports and your life
- Assist you with preparing for plan reviews

Pharaoh Care Support Coordinators will work closely with you to choose providers that will deliver support best suited to your individual needs and requirements. We will assist you to maintain relationships with providers, increase your independence and manage service delivery.